

	QUALITY MANAGEMENT	All. 1.0
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Quality Policy

GRUPPO ITEXA Srl management intends to improve through time its presence on the market, providing value to its Customers and its employees, in compliance with relevant legislation and with high qualitative value of its Products and Services.

For these reasons, it is considered essential to define and implement a "Quality Policy" appropriated to the organisation.

GRUPPO ITEXA Srl aims are:

- Complete satisfaction of needs and expectations of the Customer/Buyer and the market.
- The achievement and maintenance of the Quality Certification.

To achieve these aims, the Organization commits to:

- offer an integrated service to the Customer.
- improve with continuity the Quality Management System.
- measure the suitability, observance, and effectiveness of the QMS, through internal and external Audits.
- define new measurable aims to obtain the maximum involvement of all staff.
- monitor the services offered to the customer, in order to obtain a continuous and constant improvement.
- make available the resources, necessary to raise awareness among all staff towards the absolute compliance with the indications contained in the Quality Manual and other System documents.
- assign to each function identified in the Quality Manual and in the other QMS documents the responsibility, within the scope of their duties, for the application of the relevant indications and procedures.

The company Manager undertakes to make available the necessary resources to raise awareness among all staff towards absolute compliance with the provisions contained in the Quality Manual and in the other Quality System documents.

Date 10/01/2022


Management Representative